



Other organisations:

Financial Ombudsman Service

The Financial Ombudsman Service is an independent body that arbitrates on complaints about general insurance products. It will only consider complaints after our normal complaints procedure has been exhausted.



**Financial
Ombudsman
Service**

More information about the Financial Ombudsman Service can be found [here](#) on their website or by calling them on 0300 123 9123.
www.financial-ombudsman.org.uk

British Insurance Brokers' Association

Plum Underwriting Limited is a member of BIBA, which acts to protect the interests of insurance brokers and their customers. They provide advice to consumers and help to maintain high standards within the UK insurance industry.

We adhere to the BIBA Code of Conduct. www.biba.org.uk



National Caravan Council

GoldPark is a member of the National Caravan Council. This is a not-for-profit organisation which works with its members to ensure that the industry delivers high quality products and services whilst treating customers fairly.

www.thencc.org.uk

